

Community Development Release Notes

26.1 AWS

A photograph of a woman jogging on a paved path that runs along a grassy hillside. The path is on the left, and a concrete curb is on the right. A park bench is visible on the grass to the right of the path. In the background, a city with various buildings is visible under a bright, hazy sky, suggesting a sunrise or sunset. A large palm tree is on the left side of the path.

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Introduction

These release notes summarize the latest modifications to Community Development applications available for general distribution with the 26.1 AWS release.

For support questions or issues, contact the CentralSquare support team at 833-278-7877 (833-CST-SUPP), or log in to the CentralSquare support portal at support.centalsquare.com.

Important notice

Custom reports

Changes to custom reports are not covered under maintenance agreements. If you need help updating custom reports for release or other changes, create a case through the CentralSquare support portal (support.centuralsquare.com) or contact your Account Manager.

What's new

26.1 enhancements

Support for KML and KMZ files

Added support for KML (Keyhole Markup Language) and KMZ (ZIP-compressed Keyhole Markup Language) file extensions for upload attachment document types in Community Development and eTRAKiT. (PBI 1399824)

In Community Development, if you use the Filter By feature in the **Attachments** dialog box, KML and KMZ files are classified as document files.

To allow users to upload KML and KMZ files in eTRAKiT, update attachment type preferences in eTRAKiT Administrator as follows:

1. Log in to eTRAKiT Administrator.
2. Go to **General > General > Attachments**.
3. In the **Type** field, select the **Geospatial -- KML** and **Geospatial -- KMZ** options.
4. Select **Save**.

For more information, refer to the "Importing KML and KMZ files" topic in the Community Development User Guide and eTRAKiT Guide.

AKKA removal

AKKA is an internal software framework that Community Development has used behind the scenes to coordinate communication between different parts of the application, think of it as the messaging layer connecting screens, services, and data.

About this change

Over time, AKKA was identified as the root cause of several intermittent reliability issues reported by customers, including:

- Review data appearing blank or incomplete on first load
- Fee and record detail screens requiring a refresh to display correctly
- Occasional timeouts when loading or saving records
- Inconsistent behavior across different screens

User impact in 26.1

With AKKA fully removed, users will experience:

- More reliable page loads, particularly on reviews, fees, and record detail screens
- Consistent data rendering: A reduction in blank screens requiring a refresh
- Improved overall stability: Fewer timeouts and intermittent errors
- No workflow changes: Permits, licenses, inspections, reviews, and fees all continue to perform as currently expected

Paya transaction IDs stored in Community Development for OTC credit card payments

For over-the-counter (OTC) credit card payments processed through CentralSquare Cash Receipts, the Paya transaction reference number is now included in the payment notification sent to Community Development upon receipt finalization. The **Reference Number** field in Community Development is now populated with the third-party credit card transaction ID, allowing finance staff to reconcile OTC credit card payment records in Community Development against the Paya portal without manual cross-referencing. The **Reference Number** field remains empty for all other tender types. (PBI 1556370, SR 1546367, Case 02485496)

Resolved items

26.1 resolved issues

- Fixed an issue where review completion dates were not properly written back from Avolve ProjectDox to Community Development. The ProjectDox Task Completion API passed valid date values, but Community Development did not correctly process the Date_Received values for certain activity types. The integration now correctly parses and stores review dates across all activity types (Building and Site Development). (Case 02285775, SR 1348514)
- Fixed an issue where attachments uploaded through eTRAKiT no longer auto-populated the Description field with the filename. Modified eTRAKiT attachments to use the file's filename as the file description if the user does not add a file description. (Case 02363460, SR 1400065)
- Resolved a timing condition on AWS where UDF (custom screen) data entered during an eTRAKiT permit application was not saved to the database. The issue occurred when a new custom screen data field was added in WUM at approximately the same time a citizen was completing an application, causing the UDF save operation to fail silently. (Cases 02404823 and 02465996; SR 1446641)
- Corrected an inconsistency in the eTRAKiT application workflow where Step 1 (Location Selection) displayed SITE_APN, Address, City, State, and Zip, but Step 3 (Review and Submit) omitted SITE_APN and displayed SITE_SUBDIVISION instead. Both pages now consistently display SITE_APN and SITE_SUBDIVISION alongside standard address fields. (Case 02158412, SR 1240085)

Step1.aspx pulls the following:

- SITE_APN
- SITE_ADDR
- SITE_CITY
- SITE_STATE
- SITE_ZIP

Step3.aspx pulls the following:

- SITE_ADDR
- SITE_CITY
- SITE_STATE
- SITE_ZIP
- SITE_SUBDIVISION

- Resolved an issue that prevented links from activity records to Land Management records from being saved when the Workflow feature was enabled. (Cases 02385589, 02392147, 02397248,

02403422, and 02415730; SR 1431287)

- Fixed the issue where spatial rules evaluated in reverse — addresses inside city limits were incorrectly prompted as if they were outside, and vice versa. The spatial rule evaluation logic has been corrected. (Case 02460797, SR 1527562)
- Fixed a performance issue where the Community Development REST API "Inspections/Assigned" endpoint returned excessive unfiltered data, causing the Selectron IVR system to time out. With over 100 inspections assigned to a single inspector, the API response was too large for the IVR's processing window. The fix introduces proper data filtering and/or pagination to ensure the API returns manageable response sizes for IVR consumption. (Case 02460995, SR 1528931)
- Resolved an issue where CCR payments made via the **Quick Pay** button created duplicate transactions, causing the last transaction status to time out. When this occurred, fees appeared as paid even though the transaction did not complete successfully. This issue affected over-the-counter payments for all payment methods, as well as eTRAKiT credit card payments, and caused problems when processing end-of-day deposits. (Case 02465273, SR 1528932, Bug 1547298)
- Fixed an error that prevented Cloud Laserfiche integration settings from being saved in WUM on AWS-hosted environments. When entering Laserfiche-generated keys into WUM, the save operation failed with a generic error. The fix addresses the save handling for Cloud Laserfiche configuration fields. (Case 02471521, SR 1537076)

Database changes

The 26.1 release of Community Development does not include any database changes.

Supported browsers

Community Development 26.1 AWS supports Google Chrome on desktop computers and laptops.